

Conversation Practice

The worksheet will help you practice real-world conversations. Read the story and fill in the blanks.

Story: You start a new job today. This is your first day at the bakery. In the past, you worked at restaurants and cafes, but still you have a lot to learn.

You enter the building and see your boss

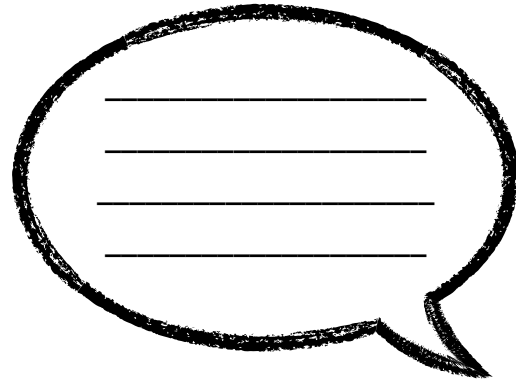


Hi! Welcome! Today is your first day, right?

Did you clock-in?



Boss



Okay - let me show you how and where to clock-in. You do this at the start and end of the day.



You



Boss

Ok - I will remember my employee ID.
Do I clock-out on my break?



You



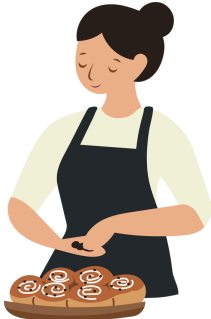
Important Vocabulary:

Clock-in / Clock-out / Shift / Break

If it is a fifteen minute break, no. If it is your lunch break yes.
Let me introduce you to Lauren.



Boss



You

Hi! I am Lauren. I have worked here for three years. I will train you today. Do you have experience with baking?



Lauren



You

Have you baked cookies?
Have you decorated cakes in the past?
Tell me - what is your favorite dessert to make?



Lauren

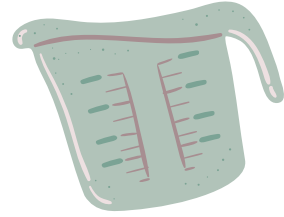
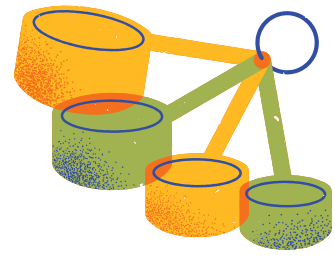


You



Nothing Bundt Cakes in Coralville, IA

Culture Tip: If you want to work in a bakery or kitchen in the U.S., you need to learn about U.S. measurements. Typically, we do not weigh ingredients. We use cups, quarts, gallons, teaspoons, and tablespoons. This might be different at different jobs.



That is great! I have lots of good memories with delicious desserts from my family too. Let's try to make some simple chocolate chip cookies! Here is the recipe.



Lauren



List the ingredient you need. Ask where the ingredients are



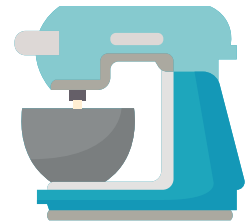
You

You can find the dry ingredients like flour and salt over here. We keep the ingredients in bins with labels. The wet or cold ingredients are in the refrigerator.



Lauren

You get all the ingredients and measure them correctly. It is time to start making the cookies. Ask how to use the stand mixer.



Electric / Stand Mixer



You



Deluxe Cakes & Pastries on Summit St., Iowa City, IA

Lauren shows you how to use the stand mixer and helps you make the cookie dough



Okay. What is the next step?


Lauren

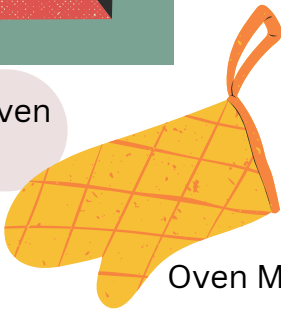

You

Right! When that is completed, we will put the cookies in the oven. Don't forget to set a timer!


Lauren




The cookies bake in the oven for 12 minutes.



Oven Mitts

These look great! Now we need to wait for them to cool. We will wait 30 minutes and then pack the cookies into boxes!


Lauren


You

Tell Lauren "Thank you." Ask any questions you have. Tell her how you are feeling about this new job.